

Why attend?

Our nation and workforce are both becoming more diverse. Organisations need to educate employees on the proper way to treat people of different backgrounds. The main aim of the Diversity training is to create a positive work environment. The purpose of Diversity training is to increase the participants cultural awareness, knowledge and communication.

How long is this course?

2 Days

Who should attend?

All staff members

1. **Fundamentals of Diversity**
 - a. Overview of Diversity
 - b. Advantages of Diversity

2. **Identifying Differences**
 - a. Cultural Differences
 - b. Personality Styles

3. **Overcoming barriers to Diversity**
 - a. Barriers to Diversity
 - b. Dealing with discrimination

4. **Communicating in a diverse workforce**
 - a. Effective communication
 - b. Evaluation and Feedback

5. **Managing Diversity**
 - a. Manage Diversity in the workplace
 - b. Develop a diverse workplace